

Logistics-Transport / It  
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## Velux France chooses Join2ship to offer real-time visibility and better organization to its logistics sites

For more than 75 years Velux, part of VKR Holding A/S, has been developing and marketing products to improve the living environment by letting natural light and fresh air in through the roof. To help optimize its transport, the Danish group has equipped itself with the collaborative transport solution Join2ship, developed by the publisher DDS Logistics.



Roof windows, solutions for flat roofs, natural light ducts, modular skylights, roller shutters, blinds, intelligent controls... Velux is present in more than 40 countries around the world, with more than 11,500 employees.

The group has four plants in France, located in Feuquières (60), Bourbonnes (52), Marnay (70) and Reignier (74).

Its national courier flows and southeastern batches transit via two cross-dock platforms in the Paris region.

*"Every day, more than fifty shuttles leave our manufacturing sites via our distribution centers or depots to supply France and Europe. In this organization, we face a lack of follow-up on the departures and arrivals of our shuttles between the different sites. We therefore looked for a solution capable of providing us with real-time visibility to improve our logistics organization and control the respect of our carriers' contracts",* explains Vincent Arnoux, Logistics Director of Velux France.

### Real-time visibility on inter-site transport shuttles

Velux France then launched a call for tenders with transport editors on the market. Looking for a simple, intuitive and affordable solution. The company opted for the collaborative transport platform Join2ship, developed by the publisher DDS Logistics.

The solution is deployed, in a first phase, for the management of French shuttles supplying Europe and those transiting between its Feuquières plant and its cross-dock platform.

Join2ship allows Velux France to develop an action plan to manage, initially, 4500 shipments with its depots and carriers, to create functional loading schedules. And to obtain, in real time, a clear vision of the position of its subcontractors' trucks.

The solution also improves communication with its transport providers:

*"Join2ship's real-time mobile tracing application allows us to immediately and seamlessly track our carriers. The photos taken at the departure and arrival of the parcels allow us to improve the quality of the load and avoid disputes with our carriers."* says Marc Lachaize, Transport Manager of Velux France.

## **Towards a new delivery follow-up service for Velux customers**

In a second phase, the Danish group intends to work on the upstream part of its supply chain. And offer its customers real-time visibility on the receipt of their products. "Today, our customers can already track the status of their orders. Soon, thanks to Join2ship, they will be able to have visibility on the arrival of their delivery and be alerted in case of driver delays." says Marc Lachaize.

"The support provided by the DDS teams ensures a rapid and coordinated start-up and gives us hope that the solution will eventually be rolled out across Europe. All the data collected from all our processes can finally be extracted to enable us to produce statistics and make improvements. The objective? That the entire supply chain gains and becomes more efficient," concludes Vincent Arnoux.

### **About the VELUX Group**

For almost 80 years, the VELUX Group has been committed to improving the living environment by bringing natural light and fresh air in through the roof. Our product range includes a wide variety of roof windows, flat roof solutions, daylight ducts and modular skylights. The VELUX Group also offers a range of equipment to protect against heat, create darkness or dim light, such as roller shutters, exterior and interior blinds, as well as intelligent controls. These products guarantee a healthy and sustainable indoor environment for living, working and entertaining in the best possible conditions. We are present in more than 40 countries around the world through our sales companies and production plants and employ approximately 11500 people.

The VELUX Group is owned by VKR Holding A / S, which is wholly owned by non-profit foundations (THE VELUX FOUNDATIONS) and by the family of the founder.

In 2019, VKR Holding achieved revenues of 2.9 billion euros and THE VELUX FOUNDATIONS supported numerous charitable projects, amounting to 178 million euros. In France, nearly 900 employees are spread over five production plants and a sales company.

**For more information, please visit [www.velux.com](http://www.velux.com). Follow us on Twitter @VELUX**

### **About DDS LOGISTICS**

Founded in 1984, DDS Logistics specializes in publishing software for the organization and management of transport and international sourcing. As the leader in the TMS (Transport Management System) market in France, DDS Logistics offers a range of digital transport solutions covering both the domestic and international supply chain. Our collaborative solutions provide visibility of flows and cost control throughout transport chains.

DDS Logistics solutions are aimed at manufacturers, distributors, importers, exporters and logistics service providers and guarantee a rapid return on investment: lower transport costs, reduction of stocks through better control of the supply chain, control of lead times and quality of service...

**More informations : [www.ddslogistics.com](http://www.ddslogistics.com)**